

Enservio Releases New Web-Based Claims Portal

QuickStart is a self-service Web portal that consumers, carriers and adjusters can use to manage and provision payments.

INN Breaking News, October 28, 2013

Justin Stephani

Enservio Inc., a property insurance software and services provider, announced QuickStart, a self-service Web portal where carriers and adjusters can go to manage the set-up and provisioning of payments to claimants with minimal IT involvement. QuickStart is intended to reduce the time required to deploy Enservio's ReStore Payments system.

The QuickStart system is designed to enable carriers to match claims regardless of the consumer payment method, including pre-paid debit cards, EFT or others. In addition, the ReStore Card is a MasterCard pre-paid debit card offering insureds access to funds. Electronic claims settlements have proved to reduce processing costs of up to 60 percent per transaction, according to Enservio.

The QuickStart portal includes various administration settings designed to adhere to carrier business accounting rules around reconciliation and reporting. Managers also can set adjuster limits by individual adjuster and payments can be held for centralized approvals, ensuring support for corporate policies. QuickStart also enables users to manage multi-payment issuance, enabling payments to dual parties (co-pays), and supplemental or recurring payments. In short, carriers are given the necessary tools to manage the full payment workflow while claimants see expedited funds.