



ENHANCE  
EFFICIENCY

SPEED  
SETTLEMENTS

### EMPOWERING YOUR POLICYHOLDERS IN THE CONTENTS INVENTORY PROCESS

The **Enservio Customer Portal** empowers your policyholders in the contents inventory process – speeding settlement and enhancing customer satisfaction. Policyholders have the ability to create their contents inventory which is fed directly into **ContentsExpress®** for frictionless and expedited processing.

- Reduces list chasing & ensures quality inventories the first time
- Integrated workflow
- White labeled solution tailored to your look and feel
- Boosts workforce efficiency

Policyholders have access to a secure online interface where they can quickly and easily create their contents inventory when it's convenient for them, 24 hours per day, 7 days per week. This significantly enhances workflow efficiency and leads to faster settlement. The policyholder can also choose payment options, redeem claim payments, and review the status of payments.

### KEY FEATURES

#### Claim and Item Level Attachments

- Policyholders can easily upload attachments to the claim, as well as attach documents to a particular line on the claim, making it easy to clarify the nature of lost items

## Organize by Rooms

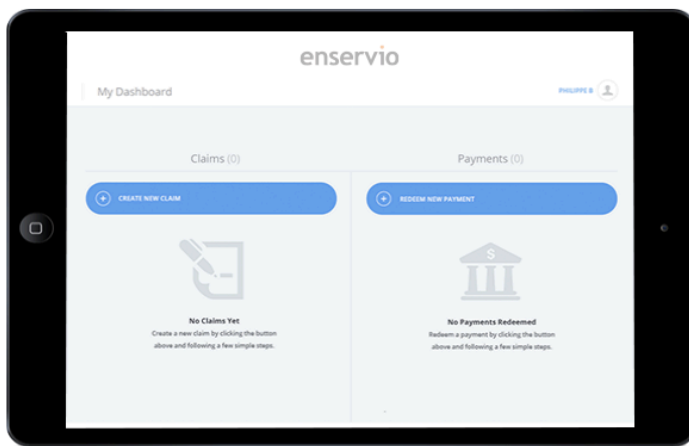
- Policyholders can use rooms to organize and collect the items they have entered in their inventory, to ensure the inventory is complete

## Add Additional Items

- If something has been forgotten, policyholders can add additional items and submit the claim again to ensure claim completeness

## Choose Payment Methods and Redeem Payments

If you have deployed our **Paysurance®** Payments Platform, the policyholder can also choose payment options, review the status of payments, and redeem claim payments. Paysurance is the flexible payments platform built for the insurance industry.



**3x** faster than traditional payment methods

- **Faster Payment** – Speeds the process from FNOL to funds disbursement up to 3 times
- **Customer Choice** – Choose your preferred method of payment
- **Tracking** – Policyholders can review the status of payments
- **Multi-Party Authorization** – Only provider that can supply seamless multi-party authorizations

## ABOUT ENSERVIO

Enservio blends digital technology with human expertise to provide risk-free solutions for the entire contents claims process. Insurance carriers rely on the Enservio platform to achieve the optimal business outcome for their contents programs, driving superior policyholder satisfaction and efficient workflow. Founded in 2004, we are headquartered in Needham, MA, with offices and professional staff across the U.S.