

enservio

Software and **Services** that bring value to the entire spectrum of **contents claim management**



- **\$320M** value delivered on **\$2B** claims annually
- **10,000,000** items priced annually
- **170,000** claims processed annually
- **25%** market share

CUSTOMER
SATISFACTION

4 out of **5** Top Ranked Carriers in Customer Satisfaction are
Enservio customers¹

WORKFLOW
EFFICIENCY

50% efficiency gain through automated processing

BUSINESS
IMPACT

2 point reduction in property loss ratio

RETURN ON
INVESTMENT

8-10:1 ROI

¹2016 JD Power "Top Ranked Carriers in Customer Satisfaction"

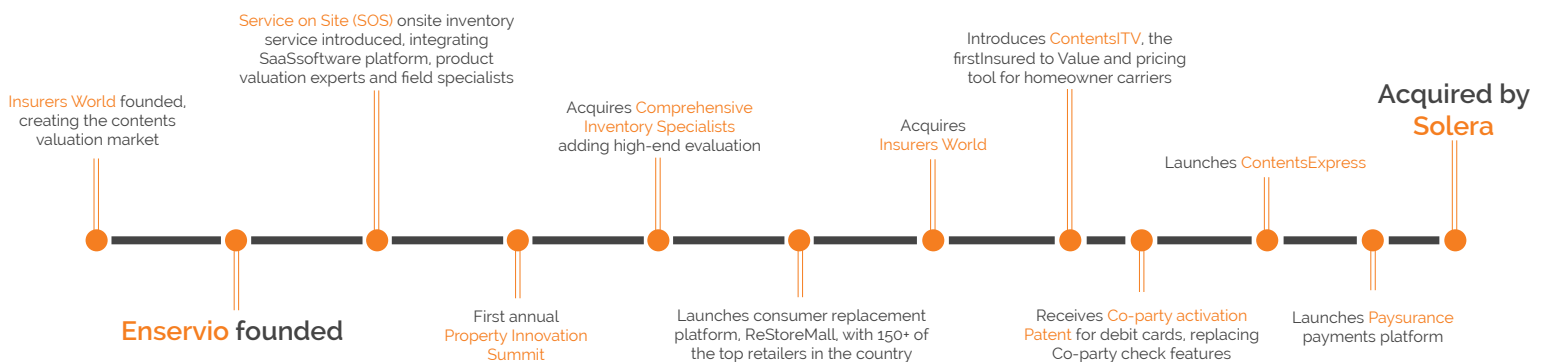
We blend digital technology and human expertise to **optimize the contents experience.**

- Superior Satisfaction
- Increased Efficiency
- Accurate Settlement
- Defensible Valuation

WHO ARE OUR CUSTOMERS?

The largest and most prestigious insurance brands are powered by Enservio professional staff across the U.S.

Enservio History



Community Impact

Enservio is proud to give back to the community through a number of different service and charity programs including:

- City Spotlights Summer Leadership Program
- Community Servings
- Emerald Necklace Conservancy
- Greater Boston Food Bank
- Habitat for Humanity
- Making Strides Against Breast Cancer

Recent Recognition

2017 AM Best Recommended Expert Service Provider, since 2013

2015 Winner of **AVA Gold Digital Award** for the Making It Right web series

2014 Winner of **Paybefore Best Benefits Delivery Award** for our Prepaid Debit Card

2013 **Powerhouse Elite Pacesetter** Boston Business Journal