

QUALITY
INVENTORY

IMPROVED
ACCURACY

Customer Portal 3.0



Expedites Inventory
Process, Increases
Efficiency



Improves Claim
Accuracy,
Speeds
Settlements



Empowers
Policyholder
Self-Service

Simplifying the Contents Inventory Experience

Enservio's **Customer Portal** is a secure, digital inventory capture tool where policyholders can create their list of lost or damaged items.

Built with the policyholder in mind, Customer Portal is accessible from any device for **quick** and **easy** contents inventory list creation, whenever and wherever it is convenient.

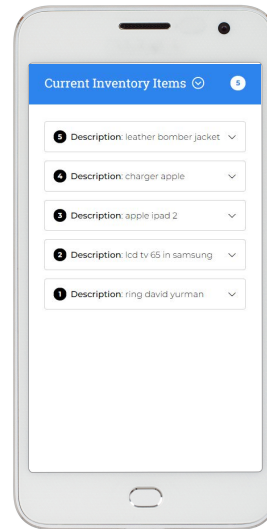
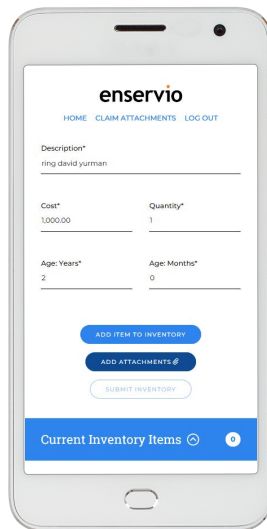
Built with the Policyholder in Mind

Policyholder Benefits

- Easy to Use, Modern, Intuitive Platform
- Mobile-Friendly, Responsive and Accessible
- Remove Burden of Manual Lists
- Record of Inventory Property Sheet Provided

Adjuster Benefits

- Standardize Inventory by Mandating Fields
- Reduce List Chasing and Touch Points
- Remove Manual Data Entry
- ContentsExpress Workflow Integration



Key Product Features

Type Ahead & Required Data Points

- Ensures quality inventories and reduces the need to chase information

Up-Front Fraud Language

- Fraud language is presented in the first stage of inventory creation, which has been proven to promote honesty and decrease fraud

Item & Claim Attachment

- Easily upload attachments to the claim at the line level to clarify the nature of lost items

Key Claim Process Notifications

- Notifications provide transparency and keep the policyholder informed of next steps and provide acknowledgment

White Labeled Solution

- Tailor to your organization's look and feel by customizing Customer Portal's colors and branding

LiveChat

- Support teams available to assist policyholders with questions

ABOUT ENSERVIO

Enservio blends digital technology with human expertise to provide risk-free solutions for the entire contents claims process. Insurance carriers rely on the Enservio platform to achieve the optimal business outcome for their contents programs, driving superior policyholder satisfaction and efficient workflow. Founded in 2004, we are headquartered in Needham, MA, with offices and professional staff across the U.S.