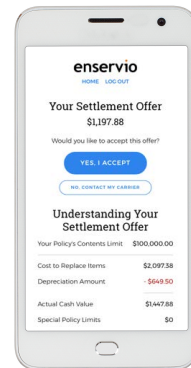


Straight Through Contents®

Digitally Transforming the Contents Claim Experience

Enservio's **Straight Through Contents®** is an end-to-end contents claim solution, effortlessly guiding the policyholder from inventory capture straight through to settlement in real-time.

Straight Through Contents streamlines the contents claim process by **automating low-risk claims and providing accurate settlement**. Utilizing Innovation and Artificial Intelligence, Straight Through Contents expedites claims to meet customer expectations in an on-demand society.



Expedites Claim Processes and Increases Efficiency



Improves Claim Accuracy and Lowers Risk



Enables and Empowers Policyholders through Self-Service

Carrier Benefits

- Optimize Claims Handling
- Reduce Cycle Time by 33%
- 50% Reduction in LAE
- Claim Accuracy Improvement and Lowered Risk
- Claim System Integration

Policyholder Benefits

- Self-Service in Real-Time
- Claim Process Transparency
- Easy to Use with On-Boarding
- Downloadable Settlement Report

How it Works



Key Product Features

AI Powered Rules Logic

Expedites claim processing for accurate settlement and automated low-risk claims in real-time. Claim thresholds are determined by your organization

Up-Front Fraud Language

Fraud language is presented in the first stage of inventory creation, which has been proven to promote honesty and decrease fraud

Item & Claim Attachment

Easily upload attachments to the claim at the item level to clarify the nature of lost items

Key Claim Process Notifications

Notifications to provide transparency and keep policyholders informed of next steps, submittal and acknowledgment

Onboarding Steps

Steps covering how to create inventory, add attachments, submit a claim and explanation of settlement

White Labeled Solution

Tailor to your organization's look and feel by customizing Customer Portal's colors and branding

LiveChat

Support teams available to assist policyholders with questions

Settlement Report

Downloadable settlement report for accurate and defensible settlement

Payment

Real-time payment of claims that meet your organization's risk thresholds

About Enservio

Enservio blends digital technology with human expertise to provide risk-free solutions for the entire contents claims process. Insurance carriers rely on the Enservio platform to achieve the optimal business outcome for their contents programs, driving superior policyholder satisfaction and efficient workflow. Founded in 2004, we are headquartered in Needham, MA, with offices and professional staff across the U.S.

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Corporate Headquarters
888-567-7557
www.enservio.com
info@enservio.com