

JANUARY EMPLOYEE SPOTLIGHT

CLAIRE LEE, MANAGER, HIGH-END COMPREHENSIVE CLAIMS TEAM



We are excited to highlight Claire Lee, Enservio's Manager of Comprehensive Claims. She started with us in 2008 in our Easthampton, MA office and now currently works virtually in Fredericksburg, VA leading the team of all remote employees across the country. Her team of Project Managers work on the most complex and high-end claims that we service. Claire runs day-to-day operations, monitors capacity, quality control, and provides support to ensure the team provides exceptional service to our clients. She loves working with her team as they are all truly 'awesome' people.

Claire is hardworking, loyal and compassionate and it shines through in her customer service and employees. When asked how she defines success, her response is 'I like feeling fulfilled at the end of the day, knowing that I did my best and made a positive difference.'

In her spare time, you can find her reading a good book, working out or doing artistic activities with her kids. Next time you speak to her, find out what her most interesting read has been!

Claire – thank you for making such a positive environment for our Enservio team, and we look forward to your continued success!